



WARRANTY AND MAINTENANCE BOOKLET

Machine Model:

Sales Data:

Machine S/N:

Engine S/N:

When does the Almac warranty start ?

The warranty starts when the machine is put into function. The time runs from the warranty coupon date, which is in the warranty and maintenance booklet and which has to be send back to Almac, duly filled in, when the machine is sold to the final customer. It has to be filled in with the name of the final user. Almac will not accept any warranty claim if the name of the final user is missing or if the warranty certificate has not been sent back.

What does the Almac warranty cover ?

The warranty covers possible faultiness of components or assembly errors. It covers the replacement of defective parts or labour hours. The labour hours necessary to analyse and replace the defective part is indicated in almac timetable schedule .

What does not the Almac warranty cover ?

It does not cover indirect damages, i.e. damages derived indirectly from a failure of the machine. These damage include inconveniences, transport charges, km reimbursements, phone calls, hotels, loss of personal or commercial belongings, wages or non-incomes. Almac warranty does not cover damages or failures derived directly or indirectly from one of the following causes :

- Fire, accidents or thefts ;
- Improper use or negligence or malpractice ;
- Use of the machine in different ways from these for which it has been designed and manufactured;
- Reparation made by Almac non authorized personnel ;
- Components sent back to Almac disassembled (for example reduction gear drives, pumps, distributors, valves, ect.) or forced ;
- Installation of Almac non original parts ;
- Lack of adequate maintenance, including the use of fluids, oils and liquids different from these indicated in the use and maintenance manual ;
- Maintenance cost, i.e. costs for normal maintenance services as setting-up, replacement of filters and fluids, greasing, cleaning, replacement of pins ect. ;

Almac warranty terms

The warranty terms are :

- WELDINGS
All the welding parts as undercarriage, arms, joints, are covered for 3 years ;
All the other welding parts, in particular the basket, are covered for 1 year ;
- MECHANICAL COMPONENTS
All the mechanical components as bushes, pins, idlers, rollers, sprockets, rubber tracks, slew rings are covered for 1 year ;
- HYDRAULIC COMPONENTS
All the hydraulic components as distributors, valves, pumps, reduction gear drives, cylinders, radiators, hydraulic hoses are covered for 1 year ;
- ELECTRIC COMPONENTS
All the electric components are covered for 1 years ;
- HEAT ENGINES
The heat engines are covered directly by the manufacturers of the engines. Please see more details on the documents enclosed to the machine or apply to the dealer of your area.

Components excluded from Almac warranty

The components excluded are battery, fuses, wear materials such as sliding blocks, oil and filters.

Place of jurisdiction

In case of quarrels the sole place of jurisdiction is the court of Reggio Emilia – Italy.

Terms for periodic maintenance

See the maintenance forms, below, and the use and maintenance manual of the machine.



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<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>1° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>2° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>3° service</p> <p>Stamp and signature</p>
<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>4° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>5° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>6° service</p> <p>Stamp and signature</p>
<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>7° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>8° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>9° service</p> <p>Stamp and signature</p>
<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>10° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>11° service</p> <p>Stamp and signature</p>	<p>SERVICE CARRIED OUT</p> <p>Machine hours : <input type="text"/></p> <p>Date : <input type="text"/></p> <p>12° service</p> <p>Stamp and signature</p>



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Fill out and send in electronic format (PDF file) to the e-mail: info@almac-italia.com

WARRANTY COUPON

Dealer : _____

Stamp and signature of the dealer

I declare that I have examined and accept the warranty conditions included in this Warranty and Maintenance booklet.
In case of quarrels the sole place of jurisdiction is the Court of Reggio Emilia – Italy.

Owner:

Surname _____

Name _____

E-mail _____

ADDRESS

Road _____

Town _____

Post code _____

Country _____

I declare that I have examined and accept the warranty conditions included in this Warranty and Maintenance booklet.
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Owner Signature: _____



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WARRANTY CLAIM FORM

TO BE FILLED IN BY ALMAC AFTER SALES DEPARTMENT

Warranty Claim n° _____ Date: _____

Machine Model: Machine S/N: Hours:

CUSTOMER Reference Person _____
 mobile number _____
 e-mail address _____

FINAL CUSTOMER Reference Person _____
 mobile number _____
 e-mail address _____

ADDRESS OF THE INTERVENTION PLACE	Duration Intervention	Distance
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DESCRIPTION OF THE PROBLEMS

COMPONENTS TO BE SENT BACK FOR WARRANTY CLAIM		
Q.ty	Part. NO.	Description
Notes		Stamp and signature

TO BE FILLED IN BY ALMAC AFTER SALES DEPARTMENT						
Authorisation to warranty claim: <input type="checkbox"/> YES <input type="checkbox"/> NO		Authorised by:	Date :	Notes:		
Authorisation to return the part: <input type="checkbox"/> YES <input type="checkbox"/> NO		Authorised by:	Date :	Courier:	Transport cost :	
Part. NO.	Q.ty	Price of the part (each)	Reparation Cost	Total	Notes	
TOTAL AMOUNT THE CUSTOMER MAY INVOICE				<input type="text"/>		